Building VALUE in Insurance

ISG — Your Trusted Partner for Claim & Legal Support Services

Why One?



One Company. One Logo. One Partner.

For more than 30 years, ISG has remained committed to helping clients achieve better claim results — all under one unified brand built on transparency and simplicity.

We proudly operate as one company, one logo, and one voice — delivering clarity, consistency, and confidence in every engagement.

How ISG's ONE PARTNER Advantage Delivers Value

- **ONE PARTNER with fully integrated technology across all services:** Seamless data flow reduces manual work, duplication, and delays.
- **ONE PARTNER that enhances speed, efficiency, and accuracy:** Connected workflows and real-time insights help claim handlers move faster and make smarter decisions.
- **ONE DEDICATED ACCOUNT TEAM:** One point of contact delivers proactive communication and a more coordinated experience.
- **ONE PARTNER that streamlines reporting:** Unified dashboards and metrics support SLAs, compliance, and quality improvement.
- **ONE PARTNER that reduces costs and maximizes value:** Consolidated services cut vendor overlap, lower admin burden, and drive measurable savings.

Our promise: to provide customized, value-based solutions that allow your business to thrive.

Unified Solutions. One Trusted Partner.

We unify services, technology, and expertise — giving you one trusted partner and a seamless client experience.

ISG offers a fully integrated suite of services designed to work together for your success:

- **IME & Peer Reviews**
- **Record Retrieval**
- **Investigations**
- **Clinical Solutions**



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